Service concept design and architecture for a solution to improve student graduation in a university of applied sciences

STEAMLANE

Customer
- Laurea University of Applied Sciences

LAUREA UNIVERSITY OF APPLIED SCIENCES | *Together we are stronger*

Objective
- Customer is renewing tutoring of students and needed a study on how new technologies and analytics can provide new opportunities and increase focus on supporting students

Implementation and deliverables
- Definition of new digital service for the use of tutor personnel; how studies are progressing and which students need steering and support
- Improvement proposals for developing new ways of work in parallel with the solution development
- Recommendations for architecture and technologies

Feedback

"Co-operation between Steamlane and Laurea experts worked excellently in all aspects. Keeping the tight schedule of the pre-study project enabled utilization of these results in renewal of the tutoring process. The results of the project exceeded our objectives and encourage us to continue further study on opportunities of predictive analytics."

Kimmo Pettinen, Director of Information Management
Laurea University of Applied Sciences